

Florida VINE®

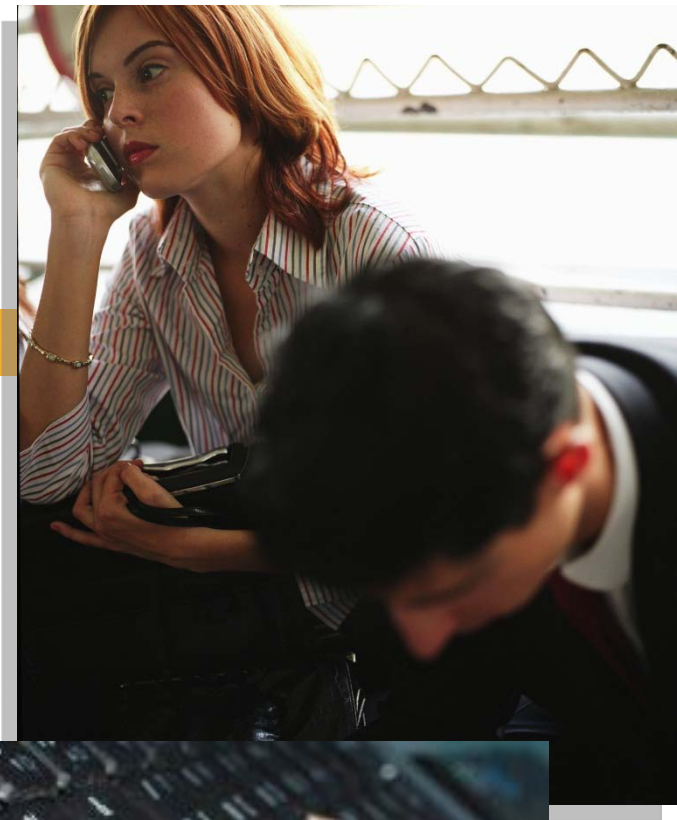
Law enforcement officials, victim advocates and crime victims alike offer high marks for the nation's leading automated victim notification solution. Known in most states as VINE® (Victim Information and Notification Everyday), the service allows crime victims to learn the custody or court status of an offender, 24 hours a day, seven days a week — by telephone, e-mail, or the Internet.

Increase Usage



What is VINE?

VINE is a service through which victims of crime can use the telephone or Internet to search for information regarding their offender's custody status and register to receive telephone and email notification whenever that status changes.



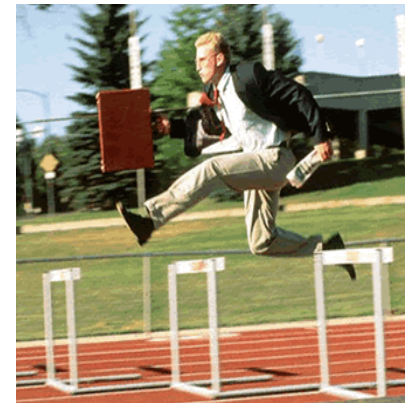


Why Is It Important?



Yeah ... Why is it important?

...But! What are the obstacles?



Crime Victims' Ten Core Rights

1. To be treated with dignity and respect.
2. To notification and information.
3. To be present.
4. To be heard.
5. To reasonable protection.
6. To restitution.
7. To information and referral.
8. To apply for victim compensation (in violent crime cases).
9. To speedy proceedings.
10. To special rights and protections.

Edmunds, Christine and Seymour, Anne. (2006) "Victims' Rights" chapter. National Victim Assistance Academy Text, Washington, DC: Office for Victims of Crime, U.S. Department of Justice.



Karen Carroll

Karen Carroll was raped at knifepoint by her then-estranged husband after she took out an order of protection.

VINE is:

- ✓ **A** available
- ✓ **A** nonymous
- ✓ **A** ccessible
- ✓ **F** ree
- ✓ **M** onitored

24X7X365

In multiple
languages

Increase Usage



Just The Facts!



- Data is collected every 15 * minutes.
- Calls for notification are made every 30 minutes until answered, then every 2 hours until confirmed.
- This happens for 24 * hours.
- Notification calls are made until confirmation is completed when the correct PIN code is entered.

Normal Calling
Pattern



Data Collection



Is It Accurate?

The role of booking is very important!

WHY...

- Helps serve basic victims rights and the justice system
- Correctly communicates with victims and survivors
- Provides a direct and ethical service to the community



Data Collection



Is It Accurate?

The role of booking is very important!

HOW...

- Enter Correct Info
 - Spelling, Birthdates, etc
- Use Correct Codes
 - OID (Offender ID Number)
 - Transfers vs. Out of custody
- Use Current Photos



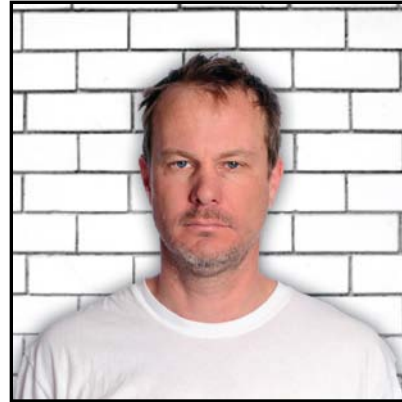
Which is the Most Recent?



January 2, 2009



August 18, 2009



February 9, 2010



How does Florida VINE work?

Awareness

Access

Registration

Event

Notification



Victims learn about Florida VINE from:

- Victims Advocates
- Law Enforcement
- The Media
- Public Education Campaigns



How does Florida VINE work?

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Victims access Florida VINE:

- Lookup Information
- Via Telephone
- Via the Internet
- Via live VINE Operators



How does Florida VINE work?

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Victims register to be notified by:

- Telephone
- Email
- TTY
- Letter



How does Florida VINE work?

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Notification



A change in the offender's custody status occurs, initiating notification.



How does Florida VINE work?

Awareness

Access

Registration

Event

Notification



Notification Occurs:

- 24/7/365
- Telephone, TTY, Email or Letter
- Receipt of telephone messages confirmed with personal PIN



Take A Break!

I work in the jail and this service has provided the ability to give victims a reliable method of notification. When we relied solely on departmental notifications it seriously increased the possibility of liability for a missed or untimely notification. Just keeping a record of the victim's contact information was a nightmare! I believe the service [VINE] provides is a benefit victims can depend on.

Benton County, WA



Accessing Florida VINE

Florida Statewide VINE

1-877-VINE-4-FL
(1-877-846-3435)



Inbound



Outbound



www.VINELink.com



VINELink® Quick Reference Guide


- The VINELink Quick Reference Guide gives step-by-step instructions on using VINELink.
- A copy of the guide is included in your Training and Resource Guide.

www.VINELink.com



VINE®
Victim Information &
Notification Everyday


www.vinelink.com

The general public can register with VINE to receive custody status updates on offenders and court case changes by visiting VINELink at www.vinelink.com.



VINELink® Quick Reference Guide

- 1 Go to www.vinelink.com**
- 2 Click on your state**

- 3 Click the "Search" tab**
You can search for offender or court case information by entering the offender name or identification number.
 - Click the "Search" button
 - Click on the magnifying glass icon next to the offender for details and the option to register for notification

Offender Name	State	First Name	Date of Birth	Age	Custody Status	Facility/Inmate	Reporting Agency
SMIT	IN				In Custody	Adrian Correctional Institution	Indiana Department of Correction
- 4 Register for notification**
Select the method of notification then click continue.
 - Enter a phone number and/or e-mail address where you want to be reached
 - Create and enter a four-digit Personal Identification Number (PIN) that will be used to stop notification calls
 - Click the plus sign to register additional phone numbers or e-mail addresses

Phone Notification

Phone Number Language 4 Digit Pin

<input type="text"/>	English	<input type="text"/>
<input type="text"/>	French	<input type="text"/>
<input type="text"/>	English	<input type="text"/>
- 5 Click "Register" - Registration Complete!**
Congratulations! You are now registered to receive notification when an offender's custody status or court event changes.

Appriss Inc.
10401 Linn Station Road
Suite 200
Louisville, KY 40223

Phone: 1-866-Appriss
Fax: 502-561-1825
www.appriss.com

Who benefits from using VINE?

Victims

- Safety
- Peace of Mind
- Planning
- Information
- Knowledge
- Empowerment
- Involved

Criminal Justice

- Safety
- Information
- Investigation
- Tracking
- Good PR
- Staffing

Service Providers

- Safety
- Information
- Knowledge
- Time savings

Public

- Safety
- Information
- Who?
- Family
- Friends
- Neighbors
- Businesses

Increase Usage



VINE Testimonial



“I wish I could articulate to you how afraid I was of John. I know that should he get out of prison, he will find me and kill me. I have NO DOUBT in my mind. However, I feel that I can put my safety in your system and you won’t let me down. Thank you for the secure feeling I’ve not had for six years. And that feeling is...priceless!”

Mildred Muhammad



Creating Community Awareness

- Add your state's VINE toll-free number to your agency's materials
- Distribute print materials
- Train your staff
- Link to www.VINELink.com from your agency's website
- Remember special events
- Contact the media



Contacts

Florida Statewide VINE (1-877-846-3435)



**Gilbert D. Barnes, Administrator
Florida Department of Corrections
Victim Services**

**Office Phone: 850- 488-9166
barnes.gilbert@mail.dc.state.fl.us**



Learn More about Appriss



- Visit www.appriss.com to access our social media pages.
- Learn about Appriss tools and how they are being used across the country to improve victims services.

